



# Testing Services Annual Report FY 2015-16

Clermont  
College

## **Clermont College**

Situated on 91 beautifully wooded acres in Batavia Township the University of Cincinnati Clermont brings the power of UC to Clermont County. We strive to be a partner by providing resources and opportunities for education and enrichment.

UC Clermont has some of the most affordable tuition in the State of Ohio – less than half the cost of most other colleges and universities. Scholarships and financial aid help make the cost of college education that much more affordable at UC Clermont.

More than 3,000 students are enrolled at UC Clermont College in more than 50 academic programs at the undergraduate level. As an open admission institution, we accept everyone with a high school diploma, GED or equivalent.

### **Mission**

UC Clermont College provides student-centered undergraduate education and life-long learning in an open-access, regional college environment. We foster Diversity as Well as intellectual, cultural, and social development in our community.

### **Vision**

UC Clermont College will become the first choice for students who seek quality undergraduate degree opportunities which are accessible and affordable. We endeavor to respond to community needs and to foster lifestyles which are sustainable, culturally rich and rewarding.

## **Testing Services**

Testing services is a unit within the Academic Affairs Office which is responsible for oversight of all academic functions of the college. Academic Affairs works with the college's five academic departments on program development, student outcomes assessment, program assessment, data collection and analysis, outreach, and course scheduling.

### **Mission**

Testing Services is dedicated to enhancing student learning by providing comprehensive, accessible testing services to meet the increasing needs of students, faculty, administrators and community members while maintaining test integrity.

## Location & Contact Information

Peters-Jones Building Suite 103

Phone: 513-732-5219

Email: [clctest@uc.edu](mailto:clctest@uc.edu)

Monday – Friday 9am – 5pm

Evening Options:

Monday 5pm – 8pm

Thursday 5pm – 8pm

## On-Campus Partnerships

Clermont College Testing Services Partners with the following on-campus office to provide a variety of services to students:

- Office of Disability Services by providing proctoring services to all students who receive testing accommodations.
- Offices of Recruitment & Enrollment and Student Success & Retention by providing placement testing to incoming students prior to advising and registration.
- Academic Program Departments by providing admissions, exit and certification exams for academic program initiatives.
- College Credit Plus Program by proctoring admissions testing to high school students as part of the application process.

## Community Outreach

Clermont College Testing Services also offers services to the community by providing:

- PearsonVue exams which include GED, CISCO, CompTIA, Ohio Educators Assessment and much more.
- Exams for college-credit including the College Level Examination Program (CLEP) and Prometric -DANTES (DSST).
- Proctoring services for students in online courses either through the University of Cincinnati or outside the University.
- Quiet Testing space for students needing accommodations on any of the tests above.

## Summary

### Test Offerings:

- University of Cincinnati English and Math Placement Exams
- Beacon Student Strengths Inventory
- SmarterMeasure Assessment
- WebCAPE Foreign Language Placement Test
- PearsonVue
- College Level Examination Program (CLEP)
- Prometric – DANTES (DSST)
- Certiport
- The National Board of Surgical Technology and Surgical Assisting Certification Exams
- Questar Assessment Inc., Degrees of Reading Power
- Evolve HESI – Medical Assisting
- ATI TEAS V – Physical Therapist Assisting

## **Proctoring Services:**

- Students registered with Disability Services
- Students in online courses within the UC system and outside the UC system

## **Highlights**

### **Statistics:**

- Administered 2,001 exams (9% increase from 2014-15)
- Increased placement test completion rate to 98% of entering Freshmen
- Generated revenue of \$5,920.21
- Received \$10,000 Diversity and Inclusion Grant to hold Obstacle Free 2016 program in partnership with College Success Program
- Applied for NCTA Test Center certification
- Managed attendance at summer orientation sessions
- Presented at OCTA regional conference and NCTA National Conference:
  - How to Re-Imagine Testing Services (Eagen, Julie, Woo, Brandon)
  - Including Testing Services in Retention Effort (Eagen, Julie, Dorhout, Lesley)
- Increased use of Students With Disabilities by 50.8%
  - 317 appointments in 2014-15 versus 576 in 2015-16

## **Goals 2016-17**

Create Student Learning Outcomes and Assessment Measures for 4 services offered by Testing Services

Revise Placement Test survey to include questions about staff performance and customer service.

Increase revenue specific to Distance Learning proctoring

- Reach out to faculty teaching online courses through UC

Increase numbers of students registered with disability Services who utilize Testing Services for test proctoring

- Partner with Disability Services to promote use